



PARTY PLAN SOLUTIONS PARTY PLAN SOFTWARE HOSTING ENVIRONMENT

Party Plan Solutions has partnered with Rackspace for hosting their Direct Selling Party Plan Software. Below is more information on the Rackspace network.

The Rackspace Network:

- Networks are not used for any purposes other than managed hosting -- no telecom services or cable TV service take priority over our customers needs.
- Uses only high performance bandwidth
- Partnered with **nine network providers** to provide multiple redundancies in information flow to and from data centers and end users.
- Fiber carriers enter data centers at disparate access points protecting network from complete service failure in the unlikely event of a network cut.
- Their Proactive Network Management methodology continually monitors and automatically improves the network topology and configuration in real time based on route efficiency and end-user performance, ensuring the fastest and most reliable network connections
- Maintains low overall network utilization, providing resiliency from the largest Internet routing issues.
- A highly redundant network configuration co-developed with Cisco to protect against single points of failure at the shared network level (with an option to extend into customer's VLAN environment).
- Mirroring customers' entire hosted configurations across multiple data center locations.
- Rackspace is partnered with Cisco and Arbor Networks to create ever-improving methods to monitor and secure our network from intrusions.

The Rackspace Data Centers:

- Rackspace owns and operates five Tier-1 data centers across the continental US and the UK, engineered to the highest levels of security and redundancy without compromise.
- Strictly monitored access to all data centers using keycard protocols, biometric scanning protocols and continuous interior and exterior surveillance.
- Access limited to data center personnel only without exception.
- All data center employees undergo thorough background security checks before being employed.
- All data centers' HVAC (Heating Ventilation Air Conditioning) systems are N+1 redundant, ensuring that a duplicate system can immediately come online in the event of an HVAC system failure.
- All air is circulated and filtered every 90 seconds to remove dust and contaminants.
- An advanced fire suppression system designed to stop fires from spreading in the unlikely event one should occur.
- All cables are securely tied down with cable racks suspended from ceilings providing dual routes for all cables.
- In the unlikely event of a total utility power outage, all data centers' power systems are designed to run uninterrupted with all servers being fed conditioned UPS (Uninterruptible Power Supply) power.
- The UPS power subsystem is N+1 redundant, with instantaneous failover if primary UPS fails.
- For extended utility power outages, routinely tested, on-site diesel generators can run indefinitely.
- All data centers use only fully redundant, enterprise-class routing equipment.
- All routing equipment is housed in a secured core routing room fed by its own redundant power supply.
- Fiber carriers enter facilities as disparate access points to guard against service failure.
- Rackspace data centers employ only certified networking and security teams that are thoroughly experienced in managing and monitoring enterprise level networks.
- Certified Network Technicians are trained to the highest industry standards to ensure our guaranteed 100% infrastructure.